

Terms and Conditions

VEIOVIS DIRECTSM (the “Program”) is a voluntary subscription program giving patients convenient and affordable access to the FHP Health Center in Guam and Saipan for comprehensive primary and preventive care services. For a low age-based monthly fee, Veiovis Direct is open to everyone, regardless of insurance status or pre-existing conditions. It is not an insurance plan or insurance policy.

- The Program is available to residents of Guam and Saipan and its family members who live in the resident’s household.
- The Program requires a minimum subscription period of one year.
- Access under the Program become available upon receipt and acceptance of the Subscriber Form and payment.
- A spouse or partner and dependent that is not a subscriber may apply at any time during the year but the subscription for the family shall be extended for a minimum subscription period of one year after such membership or for a one-time equivalent payment for the full 12-month period.
- The monthly or annual fee does only covers the cost of primary health care services including wellness screenings, vaccinations, physicals, laboratories, respiratory conditions, head, ear and eye conditions, skin, hair and nail conditions, digestive and urinary conditions and other/services or procedures including ear wax removal, wart or splinter removal, foreign body removal on the ear or eye, nebulizer treatment (short-term) and simple wound repair. Medical conditions resulting from chronic or serious illness are referred to another setting which may require you to pay out-of-pocket services.
- The fee for the Program is non-refundable and non-transferable.
- The Program provides access to the FHP Health Center in Guam for the following Direct Primary Care Services including wellness screenings, vaccinations, physicals, laboratories, respiratory conditions, head, ear and eye conditions, skin, hair and nail conditions, digestive and urinary conditions and other/services or procedures including ear wax removal, wart or splinter removal, foreign body removal on the ear or eye, nebulizer treatment (short-term) and simple wound repair.
- A subscription will be canceled after thirty (30) days of non-payment.
- If you do not renew your subscription within 30 days of the expiration date, we will send you a renewal notice with the option to renew.
- The Program will have a link on their website with program information and an on-line subscription and payment form.
- The Program reserves the right to change the content of its Program terms and conditions, at any time, without prior written notice, to current subscribers in accordance with applicable law and regulations.
- You will be assessed a payment rejection fee in the event your bank account or credit card rejects or dishonors a monthly or annual fee payment request or the Program receives a check returned for insufficient funds. In this event unless alternative payment arrangements are made with the Program within thirty (30) days to bring all arrears current, the subscription agreement will be terminated.