

V&IOVIS
Your Global Healthcare Partner



GIVING YOU
CONFIDENCE
TO VENTURE INTO
THE WORLD OF
MEDICAL TRAVEL

VEIOVIS OPENS UP THE WORLD OF HEALTHCARE...



Veiovis pioneers medical travel that is strongly anchored in expert global healthcare management. It wields unparalleled experience-based knowledge and agility as the evolutionary result of TakeCare Insurance's over 20-year experience in overseas patient care.

TakeCare Insurance Company, Inc., selected by the U.S. Federal Employee Health Benefit Program as the sole Guam-based health insurance provider, launched Veiovis in 2009 to offer our experience and capabilities globally.

Veiovis is a direct response to the growing need for affordable access to world class healthcare. By addressing the concerns over the escalating cost of healthcare or access to high-quality health care providers not available locally, Veiovis provides valuable solutions for health insurers, employer groups and patients. As a medical travel company, it leverages healthcare globalization and its core benefits: cost efficiencies, technological advances and the convergence of global quality standards.

Across Asia-Pacific, Hawaii and North America, Veiovis delivers seamless coordinated medical care, on-the-ground expertise, end-to-end quality control processes, and credibility among an expansive network of global providers. Its brand of borderless, full-spectrum support assures comprehensive and personalized attention for patients, employers and health insurers. From medical reviews and referrals, to travel concierge arrangements, and concurrent management of the patient's in-hospital experience, recovery and aftercare, Veiovis is committed to optimum medical outcomes and travel-tourist benefits.

Unique to Veiovis is the wealth of experience in providing healthcare directly to patients utilizing the competencies of TakeCare's health, insurance and clinical expertise. Veiovis offers decades of experience in U.S. credentialing, clinical-guidelines and a physician-supervised care management approach. Health insurers, self-insured groups and patients find confidence in accessing world-class health care with superior patient outcomes.

The members of the Veiovis network meet or exceed the international community's and the U.S.'s highest standards of excellence, as set by the American Medical Association (AMA), the Joint commission International (JCI) and the International Society for Quality in Healthcare (ISQua).



INDUSTRY LEADERSHIP

Veiovis revolutionizes a strong vision for medical travel: high quality, borderless healthcare solutions through equal expertise in medical case management and travel facilitation. It safeguards the bottom-line for superior, state-of-the-art and affordable healthcare.

Through its strong inherited legacy of facilitating superior patient outcomes and world-class healthcare, Veiovis brings fortified experience and a proven track record in delivering significant cost-savings to patients and businesses while also providing them access to excellent international medical providers and delivering high patient satisfaction.

BORDERLESS HEALTHCARE

Veiovis maps the medical travel territory with a full-scale network of accredited healthcare providers. The strategic location of its core operations in Guam synthesizes network activity across Asia-Pacific (Philippines, Malaysia, Japan, Taiwan, Thailand, Korea, Singapore, New Zealand), Hawaii and North America.

The expansive Veiovis network secures opportunities for overseas healthcare services against the restrictions of rising costs, complex plan benefits, long wait times or unavailable treatments. It reconciles foreign and domestic medical and financial environments for safe and integrated medical travel.



INTUITIVE SERVICE

Veiovis systems are designed to intuitively anticipate and respond to each patient's needs. The range of vision applied to the Company's operations encompasses travel concierge arrangements, reviews and referrals, medical logistics as well as recovery and aftercare.



Veiovis Case Managers undergo rigorous training to bridge differences in time, language, culture and environment. They operate under the highest standards of quality and safety as agents of health, wellbeing and satisfaction.

HEALING COMPASSION

Veiovis' promise of healing compassion is measured by its solid commitment to:

- The highest ethics and integrity, professional responsibility and accountability;
- Patient-centered care that is transparent, personal, dignified and respectful;
- Products and systems that are designed for the comfort, security and peace of mind.

Through its immersion in the Asia-Pacific region, Veiovis incorporates the relationship-focused traditions of the region in delivering end-to-end patient care. It balances modern, high-tech medical sciences with a warm, personal approach – that is, healthcare delivery that is high-touch and high-tech.



GLOBAL NETWORK ADMINISTRATOR

Veiovis continuously grows and strengthens its network of first-rate health providers. It contracts the best physicians and hospitals, and connects patients specifically to this active network. By managing the big picture, Veiovis secures the details specific to your travel and medical procedure.



MEDICAL CARE MANAGEMENT

Without a firm commitment to medical excellence and the best patient outcomes, medical travel is reduced to simply tourism. Veiovis brings consistency and trustworthiness to the highly variable world of medical travel. Its systems and processes have been refined over the last 20 years, assuring the value of each step in achieving wellness. Veiovis understands and assesses a patient's health condition for the best treatments, provides all available options, coordinates between domestic and overseas doctors, hospitals, and navigates all procedures and paper work for comfortable, safe and successful overseas travel for patients.

PERSONAL CONCIERGE SERVICES

Veiovis skillfully navigates a patient's medical and travel itinerary from door to door. It collaborates with medical facilities, airlines, hotels, travel services and travel bureaus for a successful journey to wellness. Customer service and assistance is available during all phases of travel and treatment.

All you have to do is get well.

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