



HOW THE VEIOVIS PROCESS WORKS: A Patient's Walk-Through Guide

The Veiovis process is a fluid and fully integrated approach to medical travel. Veiovis' vision for comprehensive overseas health care outlines each step towards a patient's wellbeing, alleviating worries, preventing dissatisfactions and assuring transparency in all areas of travel and health care.

Every Veiovis patient is a priority patient. Our Care Coordination Process, facilitated by the Veiovis team of medical experts and travel partners, ensures highly personalized service available from anywhere in the world. Personal Case Managers oversee the patients' best interests, liaise between patients, doctors, and hospitals, and connects patients to international travel and concierge partners.

With Veiovis navigating the medical travel terrain, every patient is guaranteed a global perspective, local know-how, a vast network of safe, reliable and expert provider institutions, and unparalleled care and compassion.

Online Registration and Transfer of Medical Records

A Veiovis representative receives your initial inquiry and collects information about your procedure of interest, medical history, and general preferences, such as desired destinations and travel dates. After a quick online registration, you're ready to transfer your medical records.

Records Review and Recommendation of Hospital & Physician

The Veiovis Review Board collects and reviews all your records and documents. Headed by the Veiovis Medical Advisor and a Registered Nurse, the board assesses your needs and pre-selects a physician that is best suited to address them.

Patient-Physician & Physician-Physician Dialogue

At Veiovis, we aim to build strong relationships with each of our patients. With your sense of comfort and security in mind, we schedule a dialogue between you and the physician whom we've identified and you've selected.

Your approval of the selected physician leads to a dialogue between him or her and your hometown physician. To ensure the continuity of care, all your pertinent records, exams, and patient history are transferred and discussed upon receiving your approval on a HIPAA release form.

Schedules and Bookings

Once you've decided on a doctor and hospital, we assign you a Personal Case Manager to guide you from this point onwards. Your PCM's first task is to work with you to determine your specific travel dates. He or she also communicates with an In-Country Patient Advisor to map your medical travel arrangements in detail, coordinating a smooth and efficient medical journey even before you leave home.



Medical travel arrangements & medical procedure

We make all medical arrangements on your behalf, covering the entire spectrum of patient needs, from pre-flight to post-treatment care. This includes hospital check-in, room booking, tests and procedure scheduling.

Selection of travel and concierge services

For ease of travel and the best rates, Veiovis connects you with our international travel and concierge partners. Explore economical airline fares, a wide array of accommodations, ground transportation, and possibly a local tour for you and your companion.

Travel & Medical Treatment

Your Veiovis In-Country Patient Advisor welcomes you upon arriving in your destination. Together, you will review the itinerary for each day and discuss any additional needs you or your companion might have. The Veiovis ICPA also provides a brief familiarization of the immediate area – restaurants, services, stores, currency exchange, pharmacy, etc.

Your first hospital visit is a supported arrival, as your ICPA would have made all arrangements beforehand and will walk you through all hospital preliminaries.

Throughout your stay, your ICPA remains in constant contact with your Veiovis Personal Care Manager back in Guam regarding your medical status and progress. This will enable Veiovis to start planning any necessary recovery period and home country aftercare for you.

Discharge & Follow-up Care

Your In-Country Patient Advocate ensures that your release from the hospital goes smoothly. All follow-up post-operative visits to the hospital are scheduled, and your ICPA ensures that all your medical needs are facilitated while recovering in-country.

Upon your return home, you will receive a comprehensive case review and find that all your medical records have been transferred to you or your domestic physician for your scheduled follow up appointment.

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